

# JUNIPER NETWORKS TRAINING CREDITS

## Service Overview

Juniper Networks Training Credits provide a convenient and easy way to purchase and receive the top-quality training you need to optimize your Juniper Networks investment and enjoy the benefits of a satisfied, highly educated technical staff. Training Credits can also assist you in securing training budget during your budgetary process.

## Training Credits Description

Training Credits are a simple purchase option that allows you to make a single purchase of training for use throughout the year. Credits are redeemable for 12 months by all employees within an organization for any open enrollment, instructor-led online (ILO), private/onsite, or online course; classes offered by Juniper Networks® Authorized Education Partners; and certification exam vouchers. By purchasing a “block” of training credits at once, you minimize the number of purchase transactions and ensure that you can attend training as needs arise (upgrades, migrations, new employees, etc.).

For additional details, please visit the Juniper Networks Training Credits public site: [www.juniper.net/training/trainingcredits/](http://www.juniper.net/training/trainingcredits/).

## Training Credits Benefits

Juniper Networks Training Credits are a convenient and efficient way to purchase and manage your training requirements. They enable you to increase productivity and improve network optimization while safeguarding a training budget and monitoring training expenditures. Benefits include:

- Maintain easy, up-front budgeting, avoiding the allocation of training funds on an ad hoc basis
- Reduce expenses and streamline financial process with a single budget and purchase order
- Use a simplified order process to buy credits
- Utilize flexibility of a 12-month period
- Develop a highly trained, satisfied, and motivated IT staff
- Receive as part of a comprehensive solution that includes products and services

Juniper Networks Training Credits enable you to keep pace with the rapidly changing technologies through training programs that build your technical networking expertise. Juniper Networks Education Services deliver the knowledge you need to operate and maintain successful networks. We have expert training staff with deep technical knowledge, providing you with hands-on classes. Juniper Networks global training is provided at Juniper Networks Education Centers and our participating Juniper Networks Authorized Education Partners (JNAEPs).

## Training Credits Process

The Juniper Networks Training Credits process is straightforward. Simply determine the expected amount of training you need to take, purchase the corresponding number of credits, and then use those credits over a 12-month period for any type of training. To determine how many credits to purchase, contact your Juniper Networks sales representative, J-Partner, or the Education Services team. Discuss the Juniper Networks products and solutions in your network, any enhancements you are considering, and evaluate your training requirements for the year. With a sense of the training needed, you can then purchase the appropriate number of credits. You simply redeem credits as you require training. Note that the courses you choose must begin before your credits expire, and all credits must be redeemed in U.S. Dollars (USD).

By integrating the appropriate training with your network solution, you gain the most from your Juniper Networks investment: increased productivity, reduced network costs, satisfied technical staff, and the competitive advantage of increased adoption of cutting-edge technologies.



Figure 1: Training Credits ordering and redemption process

### Redeeming your Juniper Networks Training Credits

**Step 1:** Order Juniper Networks Training Credits from a Juniper Networks account manager, JNAEP, or J-Partner.

**Step 2:** Get your Training Credits activated by your account manager, JNAEP, or J-Partner, who works with the appropriate Juniper Networks Training Coordinator in your area. You receive the following information for your Juniper Networks Training Credits:

- Unique access code
- Expiration date, which is one year from the date of purchase
- End user redemption instructions

**Step 3:** Register for a publicly available open-enrollment class at a Juniper Networks Education Center or a participating JNAEP, or purchase an online title. In the registration system:

- Choose Training Credits as method of payment.
- Enter the access code provided to you by your account manager, JNAEP, or J-Partner.

**Note:** When registering for a class with a Juniper Networks Education Center, you must first set up a user profile in the Education Services Learning Management System (LMS).

- Use the Juniper Networks credits redemption instructions to complete this user profile.
- Make sure this step is done only once per user.

**Step 4:** Receive confirmation from the Juniper Networks Training Coordinator of the value, access code, and expiration date of the Training Credits available for you.

**Step 5:** Enjoy the course. Juniper Networks or the participating JNAEP takes care of the rest.

### Ordering Information

Juniper Networks Training Credits can be ordered directly from your Juniper Networks account manager, from a JNAEP, or from any of our many J-Partners. They can be purchased at any time, in combination with a product sale or independently. They are available in increments of \$100 USD.

### Juniper Networks Services and Support

Juniper Networks is the leader in performance-enabling services and support, which are designed to accelerate, extend, and optimize your high-performance network. Our services allow you to bring revenue-generating capabilities online faster so you can realize bigger productivity gains and faster rollouts of new business models and ventures. At the same time, Juniper Networks ensures operational excellence by optimizing your network to maintain required levels of performance, reliability, and availability. For more details, please visit [www.juniper.net/us/en/products-services/](http://www.juniper.net/us/en/products-services/).

### About Juniper Networks

Juniper Networks, Inc. is the leader in high-performance networking. Juniper offers a high-performance network infrastructure that creates a responsive and trusted environment for accelerating the deployment of services and applications over a single network. This fuels high-performance businesses. Additional information can be found at [www.juniper.net](http://www.juniper.net).

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To purchase Juniper Networks solutions, please contact your Juniper Networks representative at 1-866-298-6428 or authorized reseller.

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