

APC Global Services

Extended Warranty NetworkAIR

Rack Air Distribution Unit & Rack Air Removal Unit

- Affordable extended coverage

The 1-Year Extended Warranty provides the customer with basic insurance on NetworkAIR[™] Rack Air Distribution Units and Rack Air Removal Units. This program extends unit factory warranty by 1-year and provides 7 x 24 Telephone Technical Support. With an Extended Warranty program the customer is guaranteed Next Business Day parts delivery at no extra charge for shipment to and from the customer site. The Extended Warranty can be purchased anytime while the NetworkAIR equipment is still within its original warranty period.

- 1-Year Extended Warranty with next business day delivery of unit
- 7 x 24 Telephone Technical Support

Benefits to Customer:

- Low cost basic insurance providing peace of mind in the unlikely even of a failure
- Assurance of quick delivery of parts or new unit increasing uptime
- No additional shipping costs

Important points:

- Customer must purchase one (1) APC Extended Warranty per unit per year
- Does not include on-site labor or travel
- Multiple contracts can be purchased up front for multiple year coverage
- Can be purchased to provide up to a maximum of 3 years coverage beyond factory warranty
- For extended warranty coverage beyond the 3rd year, please contact AGS for assistance
- Next Business Day delivery not applicable for all countries, please check availability with your local AGS office
- The Extended Warranty does not cover failures due to improper operation or use of the equipment, lack of maintenance (change or cleaning of filters), or alterations to original design