



Statement of Work

StruxureWare™ Capacity Policy Configuration

Installation Service

Service

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1.0 Executive Summary

The StruxureWare™ Capacity Policy Configuration service will establish your data center wide policies which define the maximum amount of power that may potentially be delivered to racks. This service is critical to ensuring you are maximizing the benefits of StruxureWare Capacity.

By choosing the StruxureWare Capacity Policy Configuration service, the customer will quickly be able to manage the power utilization of the data center through a user-friendly interface. When the service is complete, the customer will be able to manage the capacity utilization of the data center.

This service activity is a component of StruxureWare Management Software Configuration Suite of services offered by Schneider Electric Software Services. Contact a Schneider Electric sales representative for more information on services designed to manage the data center from installation and configuration, to training and software maintenance, as well as customizable services that meet unique software integration or enhancement needs.

2.0 Features & Benefits

Features	Benefits
Establish capacity policies	Setting up data center wide policies that define the maximum amount of power that may potentially be delivered to racks ensures efficient power utilization.
Professional expertise	Ensures quality by using only Schneider Electric Certified Engineers with several years of industry experience.

3.0 Details of Service

The specific activities of this service are listed below. For each item, Schneider Electric will perform the work described.

StruxureWare Capacity Policy Configuration	
Activities	Description
Enable Capacity module	Schneider Electric will enable StruxureWare Capacity with the customer purchased license key.
Enable capacity policies	Schneider Electric will assist the customer in establishing capacity policies based on critical power needs for racks in the data center.
Generate capacity groups	Schneider Electric will generate capacity groups based on the power capacity in the racks

4.0 Assumptions

The successful performance of the activities defined is based on the following key assumptions:

- Schneider Electric will perform all services during the Schneider Electric business hours (Monday through Friday from 8:00 AM to 5:00 PM weekly, local time).
- The scheduled on-site work time will be discussed and approved between Schneider Electric and the customer.
- The customer will ensure that all Schneider Electric, NetBotz, and third-party devices are installed and can be connected to the Schneider Electric private LAN network.
- The customer will ensure that all cable runs between rooms and/or floors are run prior to arrival.
- The customer will ensure that all required configuration has been performed prior to this configuration.

Additional services are offered as a natural expansion to this Statement of Work:

- StruxureWare Management Software Configuration Suite
- StruxureWare Advanced Power Configuration
- StruxureWare Capacity Post Configuration Insight

5.0 Deliverables

Configuration deliverables to include:

- Schneider Electric will arrange a pre-assessment phone meeting.
- Schneider Electric will meet with the customer on the morning of the service to review the deliverables.
- Schneider Electric will enable StruxureWare Capacity by license keys.
- Schneider Electric will establish the capacity policy
- Schneider Electric will establish capacity groups.

6.0 Exclusions

The following items are outside the scope of this service offering. They can be provided through an alternative Schneider Electric service. Please contact a Schneider Electric sales representative for further details.

- Project management
- Firmware upgrades
- Configuration of the customers network for the use of the application
- Training

7.0 Scope of Responsibility

The items stated here are responsibilities of both Schneider Electric and the customer.

7.1 SCHNEIDER ELECTRIC RESPONSIBILITIES

- Schedule qualified engineer to perform service.
- Manage and coordinate scheduling of Capacity Policy Configuration Service.
- Ensure installation is performed to manufacturer specifications.
- Identify and document open Schneider Electric and/or customer issues.

7.2 CUSTOMER RESPONSIBILITIES

- Identify dates and times when the Capacity Policy Configuration Service can be conducted.
- Schedule the attendance of minimum one person for the duration of the service that will interact with the StruxureWare Central on a regular basis.
- Indicate to Schneider Electric any security clearance requirements when ordering service.
- Provide a point of contact during time of service.
- Provide access to the data center
- Provide Schneider Electric with site-specific policies that need to be adhered to during the visit.
- Provide Schneider Electric with the necessary information about the power setup in the data center.
- Provide a point of contact at the completion of service

8.0 Project Work Details

The following details of the project specify the schedule, location and successful completion criteria.

8.1 SCHEDULE

Actual set dates will be discussed and approved between Schneider Electric and the customer.

8.2 LOCATION

The configuration service will be performed on-site at the location indicated to Schneider Electric by the customer by the time of ordering the service.

8.3 COMPLETION CRITERIA

Schneider Electric is expected to have finished its written duties when any of the following occurs:

- Schneider Electric completes all the tasks described in the Details of Service of this Statement of Work.
- This service and Statement of Work are terminated for other reasons, within the Schneider Electric Customer Agreement.

9.0 Pricing

The StruxureWare Capacity Policy Configuration Service (WNSC010301) is a component of the standard fixed-fee StruxureWare Management Software Configuration Suite. Pricing for the service components contained within a solution will be aggregated under StruxureWare Management Software Configuration Suite (WNSC01). Please contact your Schneider Electric sales representative for further details.

10.0 Terms and Conditions

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